



# KAYENTA CHAPTER

## MEETING REPORT FOR FISCAL YEAR 2026



☐ PLANNING

☐ SPECIAL

☒ REGULAR

CHAPTER: KAYENTA

AGENCY: WESTERN

DISTRICT: EIGHT (8)

DATE: May 20, 2026 TIME: 5:00 PM

QUORUM: Yes

### KAYENTA CHAPTER'S OFFICIALS SIGNATURES      PRESENT/ABSENT

#### CHAPTER PRESIDENT

Albert Bailey      ON FILE

Albert Bailey

#### CHAPTER VICE PRESIDENT

Stanley Clitso      ON FILE

Stanley Clitso

#### CHAPTER SECRETARY/TREASURER

Dalton Singer      ON FILE

Dalton Singer

### KAYENTA CHAPTER'S SUBCOMMITTEE

#### GRAZING OFFICIAL

Jonathan Nez      ON FILE

\_\_\_\_\_

#### FARM BOARD PRESIDENT

Ben Edwards      ON FILE

\_\_\_\_\_

#### FARM BOARD MEMBER

Michael Parrish      ON FILE

Michael Parrish

#### FARM BOARD MEMBER

Genevieve Benally      ON FILE

\_\_\_\_\_

X Albert Bailey  
Albert Bailey  
CHAPTER PRESIDENT

X Stanley Clitso  
Stanley Clitso  
CHAPTER VICE PRESIDENT

X Dalton Singer  
Dalton Singer  
CHAPTER SECRETARY/TREASURER



## KAYENTA CHAPTER

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## KAYENTA CHAPTER MEETING MINUTES

May 20, 2026 @ 5:00pm

Meeting Location: K.U.S.D. Board Meeting Room

- I. **Meeting Call to Order:** President Albert Bailey called the meeting to order at 5:25pm.
- II. **Invocation:** was conducted by Wanda Parrish
- III. **Roll Call:**  
☒ Albert Bailey      ☒ Stanley Clitso      ☒ Dalton Singer      ☒ Shandiin Parrish  
☒ Jonathan Nez      ☒ Ben Edwards      ☒ Michael Parrish      ☐ Genevieve Benally
- IV. **Review and Adopt Agenda:** Agenda was read into the record by Dalton Singer.  
**Motion:** Tinarre Black      **Second:** Jessica Singer
- Gene Salt requested to be added to the agenda for reports, Mr. Salt wanted to provide an update about his initiative on grazing and farming concerns within District 8.
  - Clairice Begay requested to add two resolutions to the agenda. First resolution would be KY26-05-058: Approving the Kayenta Chapter budget transfer in Fund 16 (Veterans Fund) for \$350.00 from GL code 6303 (Operating Supplies) to GL code 6604 (Catering). Second resolution would become KY26-05-059: Approving the Kayenta Chapter budget transfer in fund 03 (Land Claims Trust Fund) for \$9,784.05 from GL code 6504 (Repair & Maint.-Building).
  - Motioning party both agreed to add all 3 requests to the agenda.
- In Favor:** 21      **Oppose:** 0      **Abstain:** 1
- V. **Presentations:** No presentations for the month of May 2026.
- VI. **Review & Accept Previous Meeting Minutes:** April 2026 Minutes read into the record.  
**Motion:** Alberta Interpreter      **Second:** Jessica Singer
- No questions were asked about April 2026 meeting minutes.
- In Favor:** 21      **Oppose:** 0      **Abstain:** 3
- VII. **New Business:**
- A. **Financial Report:** April 2026 Financial report read into the record.  
**Motion:** Ben Blackhorse      **Second:** Jessica Singer
- No questions were asked about the April 2026 Financial report.
- In Favor:** 22      **Oppose:** 0      **Abstain:** 2
- B. **Resolutions:** \*Sponsor or Co-Sponsors must be present at both meetings.

1. **Resolution No. KY26-05-051**

**ACCEPTING AND APPROVING THE SUPPLEMENTAL FUNDING FOR THE KAYENTA CHAPTER'S EMERGENCY FUND ALLOCATION FOR DISTRIBUTION, IN THE AMOUNT OF \$91,777.00.**

**Sponsor:** Kayenta Chapter

**Motion:** Sally Chee

**Second:** Shannon Young

o **Sally Chee**

Sally Chee expressed her concern as to why we don't have people from Black Mesa attend meetings, she questioned if they still have representation here at the Kayenta Chapter. She also thanked the Chapter administration and officials to continue to advocate for all chapter members.

o **Albert Bailey**

Albert Bailey responded to Sally Chee that all regions of the Chapter are being represented and the residents of Black Mesa are aware of Chapter meetings, he also informed here that Black Mesa residents also have funds set aside for them, which they have yet to re-budget. Also, the current resolution is budget to address an ongoing concern with the continuous wash out of culverts at Parrish Creek crossing, which causes no passaged for all residents, school buses, public safety and emergency services. The funds will go towards constructing a permanent box culvert which can handle heavy floods.

**Vote: In favor:** 24

**Oppose:** 0

**Abstain:** 3

2. **Resolution No. KY26-05-052**

**APPROVING THE KAYENTA COMMUNITY LAND USE PLANNING ASSESSMENT QUESTIONNAIRE FORM TO BE USED TO COLLECT INFORMATION.**

**Sponsor:** Kayenta Chapter

**Motion:** Alberta Interpreter

**Second:** Sally Chee

o **Sally Chee**

Sally Chee informed Chapter membership that Kayenta Chapter went without a sitting CLUPC for about almost 6 years and the Chapter had a hard time filling the positions. She expressed her support for the new committee members and asked the community to support and be involved with the CLUPC. She also stated that the questionnaire is needed to update the Land use plan, she informed chapter membership to inform their families that they will be visited in the coming months and to do their best to complete the questionnaire.

**Vote: In favor:** 22

**Oppose:** 0

**Abstain:** 2

3. **Resolution No. KY26-05-053**

**SUPPORTING THE IMMEDIATE RELEASE AND DEVELOPMENT OF BROADBAND FUNDING AND THE IMPLEMENTATION OF SHOVEL READY TELECOMMUNICATIONS INFRASTRUCTURE PROJECTS, INCLUDING 5G, TO ENABLE RELIABLE INTERNET AND CELLULAR SERVICE ACROSS THE NAVAJO NATION.**

**Sponsor:** Kayenta Chapter

**Motion:** Sally Chee

**Second:** Rhoda Young

o **Gene Salt**

Gene Salt commented if there are policies or regulations on what is put out on social media/internet. He stated that, there is a lot of misinformation, false information and bullying/harassment going on, on the social media platforms. So, he questioned if there are regulations or restrictions on that kind of information.

○ **Dalton Singer**

Dalton Singer responded to Gene Salt stating that most posts are protected under the 1<sup>st</sup> amendment which is freedom of speech. However, these social media platforms do have policies or code of conduct on what is permissible and what can be found as a violation of community guidelines within each platform. He informed Mr. Salt that there are any racists, threatening of bullying made on these platforms, you are allowed to report/flag those posts and they are reviewed. The user then can either be restricted or flagged, if there are repeated offenses, they can lose their accounts. It's just a matter of reporting those posts if they are violating community guidelines.

○ **Geraldine Laughter**

Geraldine Laughter expressed her concern on being careful with these entities coming on to the reservation to build/construct cellular towers or broadband infrastructure. She stated that they need to be held to a standard and to make sure they do not bully any Chapters into signing contracts to build towers.

○ **Shaandiin Parrish**

Delegate Parrish commented that there was a debate at NAABI about the \$77.8 million, she stated that B&F committee requested an expenditure plan which was not provided. She stated that we need to make sure these funds are expended properly and for the purpose of broadband and cellular tower infrastructure. She stated that there was a due date deadline for the BEAD portion, where \$37.7 million is needed to meet that deadline. She noted during NAABI, she supports releasing the \$37.7 million so the deadline is met for BEAD. However, she still requested the expenditure plan for all funds be made public.

○ **Dalton Singer**

Dalton Singer asked Delegate Parrish, fellow Chapter officials and chapter membership to change the language of the resolution, so it states that the Kayenta Chapter supports releasing the \$37.7 million, so the deadline is met. Also to include in the resolution that the expenditure plan be made public and shared with the Navajo Nation Government and Chapters who are passing supporting resolutions on their behalf. This is so there is transparency and the funds are used where they are intended and not used for administration purposes.

- Delegate Parrish, chapter officials and chapter membership were in agreement to make changes to the resolution to reflect the amount be changed for \$77.8 million to \$37.7 million so the deadline is met and also to include the expenditure plan be made public so there is transparency. Motioning party agreed to the amendments to the resolution.

**Vote: In favor: 23**

**Oppose: 0**

**Abstain: 3**

4. **Resolution No. KY26-05-054**  
**KAYENTA CHAPTER REQUESTING A FEASIBILITY STUDY FOR THE EXTENSION OF A PERMANENT SEWER LINE ALONG NAVAJO ROUTE 5910 WITHIN THE KAYENTA CHAPTER AND KAYENTA TOWNSHIP.**  
**Sponsor:** Kayenta Chapter  
**Motion:** Alberta Interpreter      **Second:** Sally Chee  
○ No questions were asked about this resolution.  
**Vote:** In favor: 24      Oppose: 0      Abstain: 3
5. **Resolution No. KY26-05-055**  
**APPROVING THE INCOMING REVENUE FUNDS FOR APRIL 2026 FROM \$389.25 TO GO INTO GL CODE 6321 (GASOLINE-FUEL) FOR \$374.42 AND INTO GL CODE 6352 (FOOD PURCHASES) FOR \$14.83.**  
**Sponsor:** Kayenta Chapter  
**Motion:** Wanda Parrish      **Second:** Jessica Singer  
○ No questions were asked about the resolution.  
**Vote:** In favor: 24      Oppose: 0      Abstain: 2
6. **Resolution No. KY26-05-056**  
**SUPPORTING AND APPROVING THE HIRING OF A CLUPC CONSULTANT TO CONDUCT THE KAYENTA COMMUNITY ASSESSMENT TO BE USED TO UPDATE THE CLUPC LAND USE PLAN.**  
**Sponsor:** Kayenta Chapter  
**Motion:** Bobby Donald      **Second:** Alberta Interpreter  
○ No questions were asked about the resolution.  
**Vote:** In favor: 25      Oppose: 0      Abstain: 2
7. **Resolution No. KY26-05-057**  
**ACCEPTING AND APPROVING THE GAMING TRUST FUND ALLOCATION IN THE AMOUNT OF \$15,942.01 FOR THE KAYENTA SENIOR CENTER CONSTRUCTION PROJECT.**  
**Sponsor:** Kayenta Chapter  
**Motion:** Alberta Interpreter      **Second:** Ben Blackhorse  
○ **Sally Chee**  
Sally Chee commented that she wants to see the senior center reconstructed as soon as possible, she stressed that Kayenta elders have gone without a senior center building for about 6 years and it has hurt services to the elders. She also stressed that she would like to see a foundation building and not a modular building.
- **Albert Bailey**  
Albert Bailey explained that the funds will go to the GeoTech portion of the Senior Center project, Kayenta chapter is moving and allocating funds to get the grounds ready and prepared for the new senior center building, rather than waiting for funds from NDOH and DCD which will take longer. President Bailey thanked the

chapter membership for voting to allocate funds to get the ground work completed, so we will be project ready.

**Vote:** In favor: 24      Oppose: 0      Abstain: 2

8. **Resolution No. KY26-05-058**  
**APPROVING THE KAYENTA CHAPTER BUDGET TRANSFER IN FUND 16 (VETERANS FUND) FOR \$350.00 FROM GL CODE 6303 (OPERATING SUPPLIES) TO GL CODE 6604 (CATERING).**

**Sponsor:** Kayenta Chapter

**Motion:** Victoria Manymules-Sells      **Second:** Ben Blackhorse

- o No questions were asked about the resolution.

**Vote:** In favor: 21      Oppose: 0      Abstain: 2

9. **Resolution No. KY26-05-059**  
**APPROVING THE KAYENTA CHAPTER BUDGET TRANSFER IN FUND 03 (LAND CLAIMS TRUST FUND) FOR \$9,784.05 FROM GL CODE 6817 (MATCHING FUNDS-NAVAJO NATION) TO GL CODE 6504 (REPAIR & MAINT.-BUILDING).**

**Sponsor:** Kayenta Chapter

**Motion:** Shannon Young      **Second:** Alberta Interpreter

- o No questions were asked about this resolution.

**Vote:** In favor: 20      Oppose: 0      Abstain: 2

**VIII. Reports: (Please limit Reports to 5 minutes and please provide a written report.)**

- A. Delegate Shaandiin Parrish, 25<sup>th</sup> Navajo Nation Council- delegate Parrish gave her report, report has been attached to the meeting minutes.
- B. Supervisor Fern Benally, Navajo County Supervisor District 1- Supervisor Benally was not present.
- C. Clairice Begay, Kayenta Chapter Manager- Clairice gave her report, report has been attached to the meeting minutes.
- D. Jonathan Nez, Kayenta District 8 Grazing Official-
  - 1. Jonathan reported that he is currently taking appointments for tally and branding for the FY. He is asking permittees to give him a call to schedule a day. Otherwise, he has posted the branding schedule, the chapter has also received a copy of the schedule.
  - 2. Alberta Interpreter questioned concerns about people who have been going to her home requesting a signature for a homesite lease, she informed Jonathan that they were sent to her home by him. She also raised concerns of another visit which was late in the evening/night, where people were roaming her homesite. She informed Jonathan her sons came and questioned the lady in the vehicle and she referenced getting homesite lease approval from her. In both cases the person asking for signatures, they had no papers on hand to have her sign. She stressed that her area is not that big, she intends to save land for her children and grandchildren, so they can build their homes. She stated she would not want to allow people she does not know to live near her, due to not knowing the background of the individuals.
  - 3. Jonathan responded to Alberta that he does not send people to homes without documentation in hand, also he does not follow the NN homesite lease policy, he stressed that he allows for spaces in between homesites and also does not recommend homesite leases where livestock roam and graze.
  - 4. Stanley Clitso commented that as permittee holders, we were taught to take care of our permits and also care for the land. To save land for the grandchildren of the families who have

lived, grazed and farmed on those lands for generations. We are reluctant to give land to people we do not know or that are from the area.

5. Dalton Singer recommended that Jonathan, CLUPC, Farm board and Chapter officials sit down to go over the land use plan. We need to have structure in how to zone out our chapter land use plan. That is needed so we have organization, so infrastructure is put into place for future homesite leases and homesites are not put in areas that are grazing lands, earthen dams, farmlands and cultural sacred sites.

- E. Ben Edwards, Kayenta Farm Board President- been reported has been meeting with community members on farming issues. He has also been assisting Kayenta IHS on creating garden within the Health Center land tract. He continues to push for presenters and universities to help with farming initiatives. Water has been a big issue we are still trying to tackle for the farmlands.
- F. Geraldine Laughter- Kayenta CLUPC Chairwoman- reported that CLUPC has been meeting to update the Chapter land use plan, the questionnaire assessment will play vital role. She stress that Kayenta Chapter needs to look forward for economic development and not to land lock ourselves which many chapters have. That will hurt the chapter and make it difficult to establish future housing, businesses and infrastructure. She informed chapter membership that CLUPC meets every 2<sup>nd</sup> Tuesday of the month at 4pm.
- G. Bobby Donald, Kayenta Veterans Organization- reported that veterans still need to register both at the chapter, western agency and Navajo nation level. He informed chapter membership that there are upcoming veteran registration drives for western agency.
- H. Nellie James, Kayenta Senior Center Supervisor- was not present.
- I. Jarvis Williams- Kayenta Township Manager- was not present.
- J. Superintendent Lemuel Adson, K.U.S.D. #27- was not present.
- K. Mariva Plummer, Kayenta IHS Chief Executive Office- gave a presentation on Kayenta Health Center updates. Presentation has been attached to the meeting minutes.

**President Bailey adjourned meeting at 8:36 pm due to loss of quorum. With only 14 registered members present, Chapter meeting was adjourned.**

- L. Letresia Todecheene, Navajo Head Start-
- M. Gene Salt

**IX. Announcements: (Please provide flyers/information if available)**

- A. Grazing Official:
  - 1. Western Agency Grazing Meeting: June 24, 2026 @10am- Western BIA Office
  - 2. Western Agency NPL Meeting: June 16, 2026 @10am, Whippoorwill Chapter
- B. District 8 Grazing Permittee Meeting: June 07, 2026 @2pm, Dennehotso Chapter
- C. Farm Board:
  - 1. 1<sup>st</sup> meeting: June 04, 2026 @10am, Kayenta Chapter House
  - 2. 2<sup>nd</sup> meeting: June 11, 2026 @10pm, Kayenta Chapter House
  - 3. Permittee Mtg: June 18, 2026 @10am at Kayenta Chapter.
- D. Veterans Organization: June 11, 2026 @ 1800 (6pm) at Kayenta Chapter House.
- E. Kayenta Township:
  - 1. Regular Meeting June 08, 2026 @ 5:30pm.
- F. K.U.S.D. Governing Board Meeting
  - 1. June 11, 2026 @5:30pm- KUSD Board Room
- G. St. Mary's Food Distribution: June 02 & June 16, 2026 @1pm- Kayenta Vendor Village
- H. Kayenta Community Land Use Committee (CLUPC) Meeting: June 09, 2026 @ 4:00pm.

- I. Kayenta Chapter & Kayenta HIS Just Move It Walk- June 02, 2026 @5pm Kayenta Chapter
- J. Western Navajo Agency Meeting- June 13, 2026 @ 9am at MV Welcome Center
- K. Navajo Nation Voter Registration Closes: June 04, 2026
- L. Absentee Voting: June 15, 2026 to July 17, 2026
- M. Proposed Hydro Pumped Storage Project Public hearing: June 23, 2026, Kayenta Chapter House
- N. 2026 Navajo Nation Primary Election: July 21, 2026

X. **NEXT MEETING DATES:** Next Planning Meeting: June 02, 2026 @ 9:00am  
Next Regular Meeting: June 17, 2026 @ 5:00pm

XI. **BENEDICTION:** was not conducted due to loss of quorum.

XII. **ADJOURNMENT:** Meeting was adjourned by President Bailey at 8:36pm, due to loss of quorum during Reports.

Motion: NA

Second: NA

Vote: In favor: NA

Oppose: NA

Abstain: NA

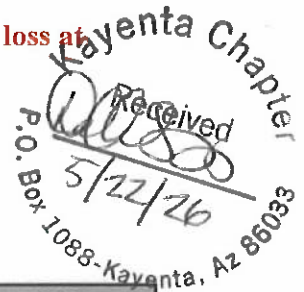
**KAYENTA CHAPTER  
FINANCIAL REPORT FOR THE MONTH OF APRIL 2026**

| FUND ACCOUNT                    | BEGINNING<br>BALANCE  | EXPENDITURES       | REVENUES            | OTHER<br>LIABILITIES | ENDING<br>BALANCE     |
|---------------------------------|-----------------------|--------------------|---------------------|----------------------|-----------------------|
| 01 Chapter Activity             | \$5,957.53            | \$751.77           | \$389.25            |                      | \$5,595.01            |
| 02 Personnel Funds              | \$342,082.93          | \$10,244.88        |                     |                      | \$331,838.05          |
| 03 Land Claims                  | \$52,379.98           | \$5,359.27         |                     |                      | \$47,020.71           |
| 08 Summer Youth                 | \$29,678.68           |                    |                     |                      | \$29,678.68           |
| 09 Housing Discretionary        | \$71,019.02           |                    |                     |                      | \$71,019.02           |
| 10 LGA Funds                    | \$232,491.26          | \$2,833.72         |                     |                      | \$229,657.54          |
| 12 Chapter Stipends             | \$21,904.70           | \$3,009.90         |                     |                      | \$18,894.80           |
| 13 General Claims - Scholarship | \$27,744.00           |                    |                     |                      | \$27,744.00           |
| 14 Land Claims - Scholarship    | \$3,899.21            |                    |                     |                      | \$3,899.21            |
| 15 PEP                          | \$251,133.56          | \$12,676.13        |                     |                      | \$238,457.43          |
| 16 Veteran's Fund               | \$11,604.67           |                    |                     |                      | \$11,604.67           |
| 17 Emergency Fund               | \$72,596.05           |                    |                     |                      | \$72,596.05           |
| 20 County                       | \$4,000.80            |                    |                     |                      | \$4,000.80            |
| 21 Lapse Fund                   | \$66,646.92           | \$3,280.22         |                     |                      | \$63,366.70           |
| 23 Capital Outlay               | \$193,468.68          |                    |                     |                      | \$193,468.68          |
| 24 Supplemental General Funds   | \$0.00                |                    |                     |                      | \$0.00                |
| 25 Navajo Nation Sales Tax      | \$367,717.75          |                    | \$113,841.00        |                      | \$481,558.75          |
| 40 Healthy Dine Nation Act      | \$281,331.63          | \$300.00           |                     |                      | \$281,031.63          |
| 51 Peabody                      | \$750,000.00          |                    |                     |                      | \$750,000.00          |
| 52 NTEC Grant                   | \$17.35               |                    |                     |                      | \$17.35               |
| 54 Freeport McMoran             | \$8,320.00            | \$450.00           |                     |                      | \$7,870.00            |
| 55 Alliance For Green Heat      | \$9,061.03            |                    |                     |                      | \$9,061.03            |
| <b>Total</b>                    | <b>\$2,803,055.75</b> | <b>\$38,905.89</b> | <b>\$114,230.25</b> | <b>\$0.00</b>        | <b>\$2,878,380.11</b> |

Albert Bailey  
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Stanley Clitso  
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Dalton Singer  
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# Kayenta Service Unit

## Kayenta Chapter Updates

## May 20, 2026

**Indian Health Service**

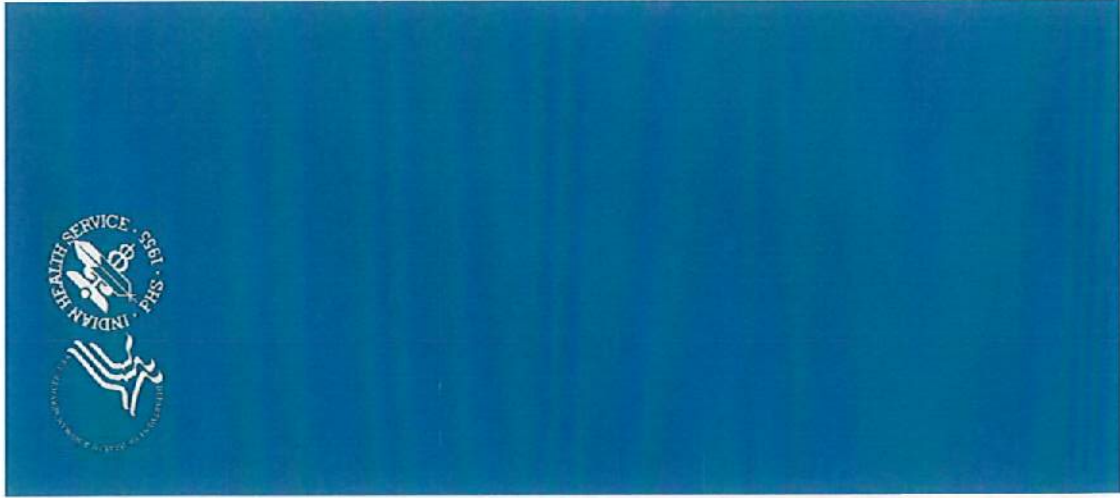
Mariva Plummer, Chief Executive Officer





# Service Unit Leadership

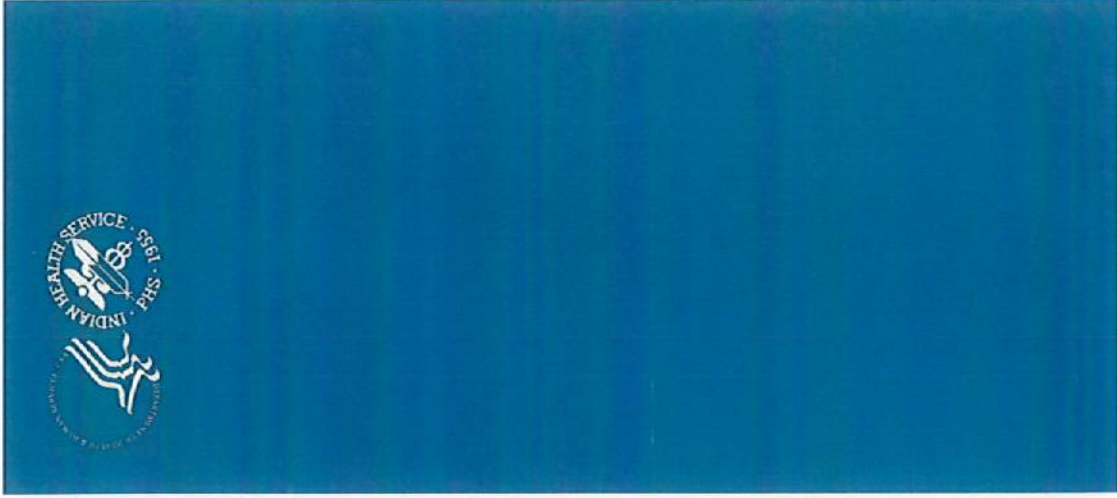
- Leadership team at Inscription House Health Center (928-672-3128)
  1. Billy Elliott – Health Systems Administrator
  2. Dr. Sandra Navarro-Merino, Chief Medical Officer
  3. Lucita Haskie, Supervisory Clinical Nurse
- Leadership Team at Kayenta Alternative Rural Hospital (928-697-5300/4000)
  1. Mariva Plummer, Chief Executive Officer
  2. Dr. Sandra Navarro-Merino, Acting Clinical Director
  3. Wanda Begay, Chief Nurse Executive
  4. Wanda Sampson, Director of Quality Management
  5. Vanessa Williams, Administrative Officer
  6. Kathy Tso, Chief Information Officer
  7. Dr. Jon Ossen, Chief of Staff



# IHS Realignment

1. Focus on One I.H.S.
  - a. Standardize processes, policies and procedures
  - b. HQ has direct oversight of service units
2. Region/Tier development for Hospitals and affiliated health centers
  - a. Northern Tier reports to **CAPT Joe Bryant**
  - b. Southern Tier reports to **CAPT Clinton Gropp & Holly Elliott, DDFO**

|                |            |            |      |      |          |
|----------------|------------|------------|------|------|----------|
| Chinle         | Crownpoint | Kayenta    | GIMC | Zuni | Shiprock |
| Colorado River | Hopi       | Whiteriver |      |      | PMIC     |
3. Office of Human Resources (OHR)
  - a. Merit hiring plan implemented (available on OPM website).
  - b. To announce a vacant position now requires a Presidential (PA) approval before a job position is advertised. PA process is handled by HHS and OPM.
  - c. Follow the online process to apply for positions with I.H.S.



# Workforce Data

- Hiring Plan for the Service Unit

1. Priority list submitted to OHR
2. OPM approved the hiring plan for IHS in February 2026
3. Priority to fill vacant positions with the front-line patient care staff with all the I.H.S. facilities. Then will focus on the support staff to hire next.

- Hard to Fill Positions

1. Clinical services at 42% vacancy rate

Positions: Physicians, Clinical Laboratory Specialist, Diagnostic Radiology Technicians,  
Medical Social Workers, Optometry, Pediatrics, Nurse Practitioners

2. Nursing services at 43% vacancy rate

- Challenges

Due to the Presidential Executive Orders, all announcements must have approval by HHS and OPM before a vacant position is announced.



# Service Unit Accomplishments

## ***Security Surveillance System Installation***

Achieved 75% completion of the security surveillance system installations at Kayenta Health Center, Inscription House Health Center, and Dennehotso Health Station.

## ***Improved Hiring Coordination and Workforce Recruitment***

Established a direct point of contact with the Office of Human Resources (OHR), resulting in a stronger understanding of the hiring process within the service unit. Improved communication and coordination between HR and departmental leadership contributed to an increase in hiring selections, with 56 individuals hired since January 2026, compared to 32 previously.

## ***Community Wellness Program Coordination — Just Move It***

Successfully coordinated and obtained approval for the “Just Move It” event schedules. Event schedules, materials, and flyers were reviewed and approved by Headquarters Public Information Office (PIO).

## ***Patient Safety and Environment of Care Improvements***

Established the Service Unit Patient Safety Sub-Committee to strengthen oversight and accountability for patient safety initiatives. Implemented improved processes for conducting Environment of Care (EOC) rounds and documenting findings within the Joint Commission Tracer Amp application, enhancing compliance monitoring and follow-up actions.

## ***Mammography Certification and Regulatory Compliance***

Successfully passed the annual mammography inspection and secured certification for the next two years. Official confirmation of certification was received on April 27, 2026, demonstrating continued compliance with regulatory and quality standards.

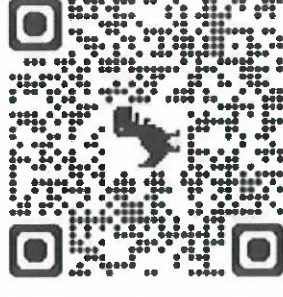


# Challenges for Kayenta Service Unit

1. Nursing and Provider recruitment hard to fill due to remoteness
2. Lack of adequate housing options for staff and contractors
3. High compliance on our purchasing power with Acquisitions, final approval by HHS
4. High compliance on our Hiring practices – using the merit hiring plan

# Patient Experience Survey

- IHS collaborated with Office of Management and Budget (OMB) to develop a standardized customer experience (CX) survey that models their CX surveys.
- Provides for standardized reporting across various Departments and Agencies
- The IHS survey was initially approved in January 2025 but later delayed due to Administration change and later approved by OMB in late August 2025
- Survey is available through [Touchpoints HHS Survey Platform](#) with weblink QR Code or paper-based survey
- Survey results are stored in the [Microsoft PRC Metrics Team's site](#)
- [Microsoft BI Dashboard](#) developed by the Office of Quality



# **Indian Health Service Purchased/Referred Care Patient Experience Survey**

**Burden Statement:** According to the Paperwork Reduction Act of 1995, an Agency may not conduct, nor sponsor, and no person is required to respond to a collection of information unless it displays a valid OMB control number. The approved OMB Control Number for this information collection is 0950-0491 (expires 4/30/2027). Without this approval, we could not conduct this survey. Public reporting burden for this survey is estimated to be approximately 9 minutes per response, including the time to review instructions, search existing data resources, gather and maintain the data needed to review and complete the information collection. All responses to this survey are voluntary. Send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing this burden or for improving this form to: Indian Health Service, OHS/DRPC, 3600 Fishers Lane, Mailstop: 09270, Rockville, MD 20857. Attention: Information Collection Clearance Officer.

**Confidentiality:** Your responses to this survey are voluntary and confidential to the extent provided by law.

**Instructions:** Please select the response that best matches your answer for questions below.

Tell us about your experience with PRC today!  
1. What is your reason for contacting PRC? Check all that apply:

- ☐ New Referral Needed
  - ☐ Referral Status
  - ☐ Appointment Needed
  - ☐ Referral for Emergency Room Visit Needed
  - ☐ 72-Hour Notification of Outside ER/Hospitalization
  - ☐ Submission of Bills
  - ☐ Request Appeal Process Information
  - ☐ Other (Please specify)
- Tell us about your experience with the PRC referral process!  
2. Based on my recent experience with the PRC Program, I believe that the Indian Health Service is fulfilling its mission to meet the needs of tribal community members. Please check one:
- ☐ Strongly Agree
  - ☐ Agree
  - ☐ Neutral
  - ☐ Disagree
  - ☐ Strongly Disagree
  - ☐ No Response

In Question #2, if Strongly Agree or Agree, then:  
What was well today? Check all that apply:

- ☐ The referral was accurate
- ☐ The referral process was easy
- ☐ The referral time was reasonable
- ☐ I am provided with clear communication on bill payment
- ☐ My culture and traditions were respected
- ☐ PRC staff was courteous
- ☐ Something else:

In Question #2, if Strongly Disagree, Disagree, or Neutral, then:  
What could have been better today? Check all that apply:

- ☐ The referral was not accurate
- ☐ The referral process was difficult
- ☐ The referral time was long
- ☐ I am not provided with clear communication on bill payment
- ☐ My culture and traditions were not respected
- ☐ PRC staff was not courteous
- ☐ Something else:

Tell us about your experience with PRC outside provider!

3. Based on my recent experience with the PRC Program, I believe that the Indian Health Service is fulfilling its mission to meet the needs of tribal community members. Please check one:

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree
- ☐ No Response

\*\*\* If appointment is not complete or needed at this time, please skip to Question #4 \*\*\*

In Question #3, if Strongly Agree or Agree, then:

What went well today? Check all that apply:

- ☐ I am happy with the care provided by the outside provider
- ☐ It was easy to see my outside provider
- ☐ The time between receiving the referral and seeing the outside provider was reasonable
- ☐ I was provided with clear information on the PRC process
- ☐ I was given the chance to provide input into decisions about my care
- ☐ My culture and traditions were respected by the outside provider

In Question #3, if Strongly Disagree, Disagree, or Neutral, then:

What could have been better today? Check all that apply:

- ☐ I am unhappy with the care provided by the outside provider
- ☐ It was difficult to see my outside provider
- ☐ The time between receiving the referral and seeing the outside provider was too long
- ☐ I was not provided with clear information on the PRC process
- ☐ I did not have the chance to provide input into decisions about my care
- ☐ My culture and traditions were not respected by the outside provider

4. Based on my most recent experience, I believe the PRC Program will pay the bill after I have seen the outside provider. Please check one:

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree
- ☐ No Response

5. Overall, I am satisfied with my PRC experience. Please check one:

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree
- ☐ No Response

6. On a scale of 0-10, with 10 being most likely to recommend, how likely would you recommend the PRC Program to family and friends. Please check one:

- ☐ 0
- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9
- ☐ 10

7. How often do you access PRC for your referred care services? Please check one:

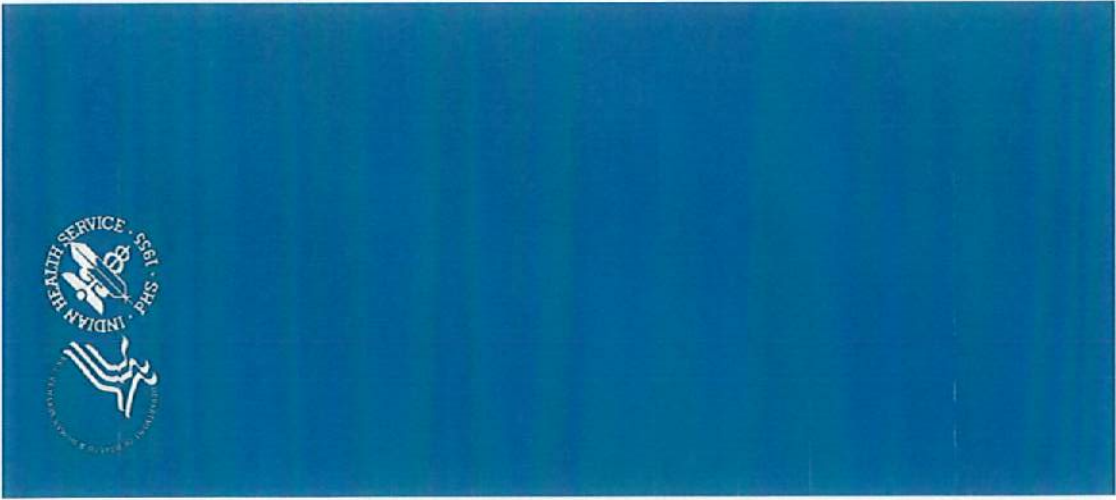
- ☐ 0-1 referrals/year
- ☐ 2-4 referrals/year
- ☐ 5-10 referrals/year
- ☐ 11-14 referrals/year
- ☐ >15 referrals/year

8. Sex (Optional)

- ☐ Male
- ☐ Female

9. Anything else you want us to know about your experience?

These survey responses are reviewed on a sporadic basis, generally every 4 weeks. As such, this venue is not appropriate to have individual needs, concerns, complaints, or grievances addressed. For complaints or grievances that require a response, please contact your service unit directly for process and procedure.



# Questions?

**Kayenta Chapter  
Project Update Status  
Monthly Report to Chapter Membership-April 15, 2026 to May 19, 2026**

|                                                                                                                                                                                                                                                       |                                                                     |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|
| <b>Project Name</b>                                                                                                                                                                                                                                   | <b>FY2020, 2022, 2024 Audit</b>                                     |
| <b>Update</b>                                                                                                                                                                                                                                         |                                                                     |
| No bids were received for the group audit. Will re-advertise.                                                                                                                                                                                         |                                                                     |
| <b>Project Name</b>                                                                                                                                                                                                                                   | <b>Senior Citizen Center</b>                                        |
| <b>Update</b>                                                                                                                                                                                                                                         |                                                                     |
| Received a cost estimate for the geotechnical services. Requested a line locate with NTUA and was unsuccessful. Requested cost estimates from Speedy Septic and Cooper Penny Plumbing for a line locate on the chapter tract. Waiting for a response. |                                                                     |
| <b>Project Name</b>                                                                                                                                                                                                                                   | <b>Multipurpose Building</b>                                        |
| <b>Update</b>                                                                                                                                                                                                                                         |                                                                     |
| No other updates at this time                                                                                                                                                                                                                         |                                                                     |
| <b>Project Name</b>                                                                                                                                                                                                                                   | <b>Wellness Center</b>                                              |
| <b>Update</b>                                                                                                                                                                                                                                         |                                                                     |
| Construction resumes at the location. No other updates on the shortfall of costs.                                                                                                                                                                     |                                                                     |
| <b>Project Name</b>                                                                                                                                                                                                                                   | <b>Road Issues within Chapter boundary</b>                          |
| <b>Update</b>                                                                                                                                                                                                                                         |                                                                     |
| Chapter Manager submitted part two of the RPPL application to NACOG on Friday, May 15, 2026. This is for the Parrish Creek Washing on N6486.                                                                                                          |                                                                     |
| <b>Project Name</b>                                                                                                                                                                                                                                   | <b>Revenue Replacement Reserve Funds- Chapter Warehouse/Backhoe</b> |
| <b>Update</b>                                                                                                                                                                                                                                         |                                                                     |
| Virtual meeting scheduled on May 28, 2026, to meet with FRF to go over Warehouse building and backhoe purchase                                                                                                                                        |                                                                     |
| <b>Project Name</b>                                                                                                                                                                                                                                   | <b>ARPA-CHID Housing</b>                                            |
| <b>Update</b>                                                                                                                                                                                                                                         |                                                                     |
| No Other updates at this time                                                                                                                                                                                                                         |                                                                     |
| <b>Project Name</b>                                                                                                                                                                                                                                   | <b>Chapter House renovation- Roofing Project</b>                    |
| <b>Update</b>                                                                                                                                                                                                                                         |                                                                     |
| The roofing project is 95% complete. Will be doing final walk-through later this week. Contacted Safety and Loss to be on site during the walk-through.                                                                                               |                                                                     |

**Kayenta Chapter  
Project Update Status**

**Monthly Report to Chapter Membership-April 15, 2026 to May 19, 2026**

|                                                                                                                                                                                                                                                                              |                                                  |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------|
| <b>Project Name</b>                                                                                                                                                                                                                                                          | <b>Demolishing old warehouse</b>                 |
| <b>Update</b>                                                                                                                                                                                                                                                                |                                                  |
| No other updates at this time.                                                                                                                                                                                                                                               |                                                  |
| <b>Project Name</b>                                                                                                                                                                                                                                                          | <b>Skidsteer, Grader, Backhoe, Chapter truck</b> |
| <b>Update</b>                                                                                                                                                                                                                                                                |                                                  |
| New chapter truck has been delivered on Wednesday, May 13, 2026. Currently working on getting the vehicle registered. The vehicle is just parked for now. Vendor has been contacted to get the skidsteer repaired, no estimate date of when the skidsteer will be picked up. |                                                  |
| <b>Project Name</b>                                                                                                                                                                                                                                                          | <b>Five Management System</b>                    |
| <b>Update</b>                                                                                                                                                                                                                                                                |                                                  |
| We are in compliance with FMS and ensuring that all payments have all support documents, and Chapter Officials are reviewing the monthly financial reports.                                                                                                                  |                                                  |
| <b>Project Name</b>                                                                                                                                                                                                                                                          | <b>Community Land Use Plan</b>                   |
| <b>Update</b>                                                                                                                                                                                                                                                                |                                                  |
| CLUPC approved the RFP for the consultant services and will start working on the RFP.                                                                                                                                                                                        |                                                  |
| <b>Project Name</b>                                                                                                                                                                                                                                                          | <b>Woodbank</b>                                  |
| <b>Update</b>                                                                                                                                                                                                                                                                |                                                  |
| Submitted final report to the grant entity on April 30, 2026. Will continue working with CHR to get wood delivered to elderly.                                                                                                                                               |                                                  |
| <b>Project Name</b>                                                                                                                                                                                                                                                          | <b>Diversion Dam</b>                             |
| <b>Update</b>                                                                                                                                                                                                                                                                |                                                  |
| No other updates.                                                                                                                                                                                                                                                            |                                                  |

**Kayenta Chapter  
Project Update Status  
Monthly Report to Chapter Membership-April 15, 2026 to May 19, 2026**

**SUMMARY**

***Office Location and Services***

The administration is temporarily operating out of the old chiropractic office with limited services. Despite the move, we continue to provide residency verification and voter registration services.

***Employment Opportunities***

We are currently hiring high school and college students for summer positions. The deadline to apply is this Friday, May 22, 2026.

***Events***

- April 22: Earth Day walk/run event
- April 23: CPR/1st Aide training
- May 13- Mother's Day appreciation walk/run event

***Meetings and Workshops***

- April 28-29: Attended the Wood For Life workshop in Flagstaff, AZ.
- April 30: US 160 and US 163 RDS Findings meeting (virtual)
- May 1: Attended a Leadership meeting with Chair Parrish in Window Rock, AZ.
- May 7: RPPL meeting with OSU and NTU regarding Parrish Creek Washing NACOG application (virtual)

***Major accomplishment***

A major accomplishment this month was completing the Chapter house roofing project. These repairs have been a priority for some time, and we are pleased to have them finished.